



HENDI

Tools for Chefs

RICE COOKER BUDGET LINE

240441, 240458



You should read this user manual carefully before using the appliance.



Keep these instructions with the appliance.




For indoor use only.



Dear Customer,

Thank you for purchasing this HENDI appliance. Read this manual carefully, paying particular attention to the safety regulations outlined below, before installing and using this appliance for the first time.

Safety regulations

- This appliance is intended for buffet and household use.
- Only use the appliance for the intended purpose it was designed for as described in this manual.
- The manufacturer is not liable for any damage caused by incorrect operation and improper use.
- Keep the appliance and electrical plug away from water and other liquids. In the event the appliance falls into water, immediately remove the power plug from the socket. Do not use the appliance until it has been checked by a certified technician. Failure to follow these instructions will cause life threatening risks.
- Never attempt to open the housing of the appliance by yourself.
- Do not insert objects into the housing of the appliance.
- Do not touch the plug with wet or damp hands.
-  **Danger of electric shock!** Do not attempt to repair the appliance by yourself, repairs are only to be conducted by qualified personnel.
- **Never use a damaged appliance!** When it's damaged, disconnect the appliance from the socket and contact the retailer.
- **Warning!** Do not immerse the electrical parts of the appliance in water or other liquids.
- Never hold the appliance under running water.
- Regularly check the power plug and cord for any damage. When damaged it must be replaced by a service agent or similarly qualified person in order to avoid danger or injury.
- Make sure the cord does not come in contact with sharp or hot objects and keep it away from open fire. Never pull the power cord to unplug it from the socket, always pull the plug instead.
- Make sure that the power cord and/or extension cord do not cause a trip hazard.
- Never leave the appliance unattended during use.
- **Warning!** As long as the plug is in the socket the appliance is connected to the power source.
- Turn off the appliance before unplugging it from the socket.
- Connect the power plug to an easily accessible electrical socket so that in case of emergency the appliance can be unplugged immediately.
- Never carry the appliance by the cord.
- Do not use any extra devices that are not supplied together with the appliance.
- Only connect the appliance to an electrical outlet with the voltage and frequency mentioned on the appliance label.
- Never use accessories other than those recommended by the manufacturer. Failure to do so could pose a safety risk to the user and could damage the appliance. Only use original parts and accessories.

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- This appliance should not be operated by persons with reduced physical, sensory or mental capabilities, or persons that have a lack of experience and knowledge.
- This appliance should, under any circumstances, not be used by children.
- Keep the appliance and its power cord out of reach of children.
- **WARNING:** ALWAYS switch off the appliance and unplug from power socket before cleaning, maintenance or storage.

Special Safety Regulations

- Be careful not to deform the inner pan and avoid rough handling. Deforming of the inner pan will adversely effect the cooking and keep warm performance of the cooker.
- Place the appliance on a stable, horizontal and level surface.
- Always put the inner pan in the appliance first before you plug in the electrical power outlet.
- Do not use the inner pan if it is deformed.
- The accessible surfaces of the inner pan may become hot during operation. Always touch the handle only.
- Beware of hot steam coming out of the steam vent during cooking or out of the appliance when you open the lid. Keep hands and face away from the appliance to avoid the steam.
- Do not cover or obstruct the steam vent.
- Keep the appliance away from any hot surfaces and open flames. Protect the appliance against heat, dust, direct sunlight, moisture, dripping and splashing water.
- Do not place heavy articles on top of the appliance. Do not place objects with open sources of fire (e.g. candles) on top or beside the appliance. Do not place objects filled with water (e.g. vases) on or near the appliance.
- Do not exceed the capacity water level indication on the inside of the inner pan to prevent overflow.
- Let the appliance cool down completely before storing or cleaning.
- Only use the supplied rice scoop, a plastic or wood scoop to take rice out of the appliance. Avoid to use metal scoop as this might damage the coating of the inner pan.
- Do not leave the rice scoop or other objects in the inner pan while keeping warm function is active.
- Do not use the “keep warm” function for warming up cooked rice.
- For safety purpose, do not use “keep warm” function for more than 12 hrs or overnight. This function is just for temporarily or short time of keeping warm only.
- **Cautions:** To ease removal of the pan slightly move it from left to right during lifting.

Intended use

- This appliance is intended for buffet and household use.
- The appliance is designed only for rice cooking and keeping the temperature of the cooked rice. Any other use may lead to damage of the appliance or personal injury.

- Operating the appliance for any other purpose shall be deemed a misuse of the device. The user shall be solely liable for improper use of the device.

Preparations before using for the first time

- Check to make sure the appliance is undamaged. In case of any damage, contact your supplier immediately and do NOT use the appliance.
- Take out all the accessories such as measuring cup, rice scoop and silicone non stick pan pad. Remove all the packing material and protection film (if applicable).
- Clean the parts of the appliance thoroughly before using for the first time [See "Cleaning and maintenance" session].
- Place the appliance on a level and steady surface, unless mentioned otherwise.
- Make sure there is enough clearance around the appliance for ventilation purposes.
- Position the appliance in such a way that the plug is accessible at all times.



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How to keep cooked rice warm and tasty?

- Keeping cooked rice warm or using the 'Keep Warm' function for more than 5 hours may cause discolouration or generate an objectionable odour. The sooner rice is served, the better it will taste.
- There is a minimum quantity of rice to keep warm. When using the keep warm cycle, be sure you have at least 4 bowls full or 6 bowls full of cooked rice in the pan.

- To prevent a dry, discoloured effect and objectionable odour of the cooked rice, keep the outer lid perfectly closed after serving rice.
- Do not leave the rice scoop or other utensils in the pan during the keep warm cycle.
- Do not use the keep warm feature to reheat leftover cold rice.

Precautions

- Always keep the bottom of the pan clean and dry. Any residues between the bottom of the pan and the heater will cause the cooker to malfunction.
- Do not attempt to press the switch by force if the switch button cannot be pressed in the cooking position. The switch normally remains in that position when the pan is not in the cooker or just after cooking has been completed.

- The appliance should be placed on a stable surface. Do not expose to water, steam or direct heat.
- Do not cover the lid with anything when the rice cooker is in use.
- Do not use the pan directly on open fire.
- Do not immerse the cooker in water and avoid putting the cooker near fire.



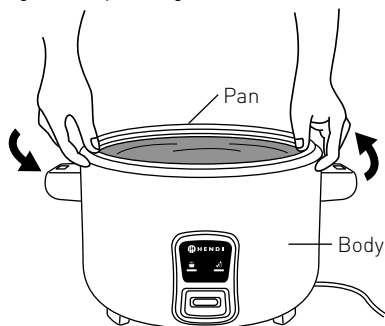
How to cook rice

1. Measure rice with the measuring cup.
 - Wash rice in another bowl until water is relatively clear. Bran may give an unpleasant odour to cooked rice. Wash rice thoroughly and quickly to effectively remove the bran.

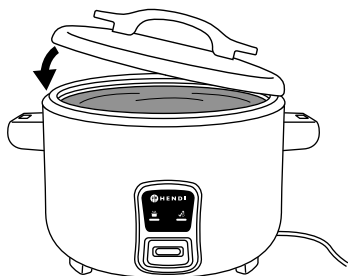
Caution! Do not exceed the capacity marking in the inner pan when filling rice and water. This to avoid spillage.

Note: The markings represent the amount of water to be added in relation to the amount of cups rice to be cooked. E.g. If you add 20 cups (or 3.6L) of rice in the inner pan, fill water until the marking "20". For more or less rice, fill water according to the markings into the inner pan.

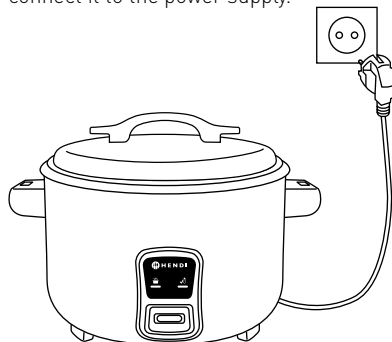
2. Wipe dry & place the pan in the rice cooker. Ensure the pan is directly in contact with the heating plate by turning it slightly form the right to the left until it fits properly.
 - Wipe dry the outside of the pan before use. A wet pan may cause cracking noise while cooking and may damage the unit.



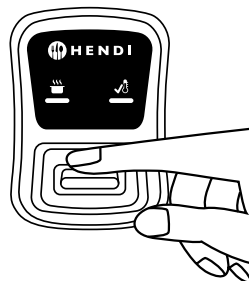
3. Close the lid. If the lid is not closed securely the cooking result will be effected.



4. Attach the power cord to the cooker and then connect it to the power supply.



5. Press down the switch. The red 'Cooking' light will light to indicate the start of the cooking process.



6. When the rice is ready, the switch will pop up. 'The Keep Warm' indicator will light up to indicate that the 'Keep Warm function' has started.
7. After the switch button pops up: leave the lid for at least 15 minutes on the appliance to steam the rice. The rice will be fluffier.
8. Open the lid.
9. Scoop and mix the rice well with the supplied scoop or a wooden or plastic scoop. Do not use metal scoop.
10. After taking some rice, close the lid and keep the rice warm. If you want the rice to cool down a little, open the lid and unplug the power cord from the power outlet to leave the rice for cooling in the inner pan.

Attention! During the cooking process, hot steam escapes from the steam vent. **Danger of scalding!** Do not cover the appliance during use with a cloth or other objects.

Cleaning and maintenance

- Always remove the plug from the socket before cleaning the appliance.
- Beware: Never immerse the appliance in water or any other liquid!
- Clean the outside of the appliance with a damp cloth (water with mild detergent).
- Never use aggressive cleaning agents or abrasives. Do not use any sharp or pointed objects. Do not use petrol or solvents! Clean with a damp cloth and detergent if necessary. Do not use abrasive materials.
- Clean the ventilation slots (if applicable) with the vacuum cleaner.
- Let the appliance cool down before cleaning.
- Remove the pan and the lid from the cooker and clean them with water and mild dish washer. Rinse thoroughly dry with a soft cloth.
- If in any case grains of rice or other residues may stick to the heating plate, these must be removed to prevent improper cooking. To remove the cooked rice at the heating plate you may use soft steel wool. Then, smooth out and polish the spot for good contact between the heating plate and the bottom of the pan. Improper cleaning of the rice cooker may cause unpleasant odours.
- Any residue of vinegar or salt may cause the pan coating to corrode.
- When serving rice, be sure to use a plastic or wooden rice scoop (supplied by Hendi). Do not use a metal scoop, spoon, spatula, nor place spoons, fork, rice bowls etc in the pan.
- The non-stick coating may discolour after repeated uses, but it will not effect the non-stick properties.

Accessories



Rice Scoop



Measuring cup



Troubleshooting

If the appliance does not function properly or if the quality of the cooked rice is not sufficient. This may be probably due to the different kinds of the rice.

Consult the table below. If you are unable to solve the problem, please contact the supplier/service provider.

Problem	Possible cause	Possible solution
The cooking indicator does not light up.	There is a connection problem	Check if the appliance is connected to the power cord and if the plug is inserted firmly into the electrical power socket.
	The indicator light is defective.	Take the appliance to your supplier or service provider for repair.
The "Keep warm" indicator light does not light up when the cooking process is finished.	The indicator light is defective.	Take the appliance to your supplier or service provider for repair.
Water spills out of the appliance during rice cooking.	You added too much water to the rice.	Follow the water level indication on the inner pan.
The rice is not cooked thoroughly.	You did not add enough water to the rice.	You may add rice and water at 1:1,1 ratio. Do not fill above the max. capacity marking [240441: 4,2L / 240458: 10L].
	The cooking process has not started	The power is not plug in firmly.
	The inner pan is not properly in contact with the heating element.	Make sure that there is no foreign residue on the heating element.
	The heating element is damaged.	Take the appliance to your supplier or service provider for repair.
The cooked is too hard	You did not add enough water to the rice.	You may add rice and water at 1:1,1 ratio. Do not fill above the max. capacity marking [240441: 4,2L / 240458: 10L].
The cooked is too soft	You added too much water to the rice.	You may add rice and water at 1:0,9 ratio. Do not fill above the max. capacity marking [240441: 4,2L / 240458: 10L].
The rice is scorched	The rice has not been rinsed well.	Rinse the rice until water runs clear.
The appliance does not automatically switch to the "keep warm" mode.	The temperature control is defective.	Take the appliance to your supplier or service provider for repair.

Technical Specification

Item no.	240441	240458
Operating voltage and frequency	230V~ 50Hz	
Power consumption	1550W	2900W
Protection class	Class I	
Capacity of dry rice	23 Cup	50 Cup
Dimension	(W)380x(D)420x(H)240mm	(W)495x(D)555x(H)365mm
Net weight	4,8kg	10,35kg

Technical specification is subjected to change without prior notification.



Warranty

Any defect affecting the functionality of the appliance which becomes apparent within one year after purchase will be repaired by free repair or replacement provided the appliance has been used and maintained in accordance with the instructions and has not been abused or misused in any way. Your statutory rights are not affected. If the appliance is claimed under warranty, state where and

when it was purchased and include proof of purchase (e.g. receipt).

In line with our policy of continuous product development we reserve the right to change the product, packaging and documentation specifications without notice.

Discarding & Environment

When decommissioning the appliance, the product must not be disposed of with other household waste. Instead, it is your responsibility to dispose to your waste equipment by handing it over to a designated collection point. Failure to follow this rule may be penalized in accordance with applicable regulations on waste disposal. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural re-

sources and ensure that it is recycled in a manner that protects human health and the environment.

For more information about where you can drop off your waste for recycling, please contact your local waste collection company. The manufacturers and importers do not take responsibility for recycling, treatment and ecological disposal, either directly or through a public system.

